



AUTUMN NEWSLETTER 2009

Dr Rasul's Maternity Leave

As some patients may already know, Dr Subia Rasul is expecting her first baby later this year.

Dr Rasul will be starting her maternity leave from the end of November, initially for a 6-month period.

In her absence, Dr Helen Bach will be covering Dr Rasul's sessions. Dr Bach has worked with us as our permanent locum for the past year, so will be known to many patients already.

We are sure that patients who know Dr Rasul will wish her all the very best at this exciting time!

New Clinical System information (Oct 09)

You may already have noticed the new electrical equipment in the waiting room- a large LCD screen above the reception desk & a smaller LCD screen to the right of the desk.

These are just the 'front line' of a new modernised clinical software package recently installed at Archway.

The new system is a powerful tool which will help us deliver the very best healthcare advice & ongoing treatment available to our patients.

The smaller screen provides a facility to check yourself in on arrival at the surgery- this may be particularly helpful when the receptionist is already on the phone or dealing with another patient in person. This option is not obligatory & we are more than willing to help patients use the equipment should they wish to do so.

The larger screen offers information about services within the practice & is a patient callboard- the doctors & nursing team can announce your appointment through the equipment.

Please bear with us whilst we all 'get to grips' with this new technology!

Thursday Evening Nursing sessions @ Archway WEF Sept 09

Rachel Coles is our HCA & is a qualified Nurse.

From September 2009, Rachel will be running a pre-bookable nursing clinic on a Thursday evening, from 4.30pm to 8pm.

This clinic is for blood pressure checks, travel vaccinations, childhood immunisations, dressings, contraceptive advice & checks, etc- in fact most nursing tasks with the exception of blood tests which have to be sent to the pathology lab in the mornings, as they do not keep well overnight.